



Fargo Automation is part of the Koerber Group, a globally active enterprise driven by technology and innovations in machinery business. Fargo Automation is active in the pharmaceutical and medical device sector with focus on automation of processes for our customers. We develop and engineer machines for handling of syringes and packaging of medical devices from secondary packaging to pallet. We also offer customized automation solutions in these markets.

Manager of Service

Responsibility

- Establish and management of autonomous operating service department
- Develop aftermarket business in accordance to OEM business and company strategy
- Sale aftermarket services to existing customer base
- Strengthen the aftermarket product portfolio also with digital solutions
- Plan and organize marketing activities for target groups with marketing specialist
- Maintain customer relation after machine installation in cooperation with sales team
- Plan and adjust field service technician capacities to meet customer requirements

Requirements

- Degree in Engineering related field (Mechanical, Manufacturing, Business) or equivalent outside work experience
- 3 years' experience in Sales or Service or both preferred
- Experiences in packaging machinery business is beneficial
- Self-driven personality with willingness to develop a business within a growing company
- Ability to manage and work in diverse teams and collaborate effectively with other departments
- Exceptional verbal and written communication skills
- Ability to work strategically and plan
- Displays excellent organizational skills and the ability to prioritize tasks

Our Offer

- Modern work environment with open culture towards improvements and new ideas
- Global operating company with a wide customer basis and a growing business
- International cooperation within group-expert network to implement corporate wide concepts
- Working in a team who is focusing on customer requirements
- Attractive compensation package including health, dental, vision insurance and retirement plan